

# Charter Global Profile



## Providing Value in The Healthcare and Pharma Industry

Charter Global has been providing IT services, staff augmentation, custom development, consulting, digital, and business solutions in multiple industries, including healthcare and pharma, for over two decades. Charter Global has a reputation of diligence in finding and placing hard-to-find skilled resources. They are experienced in mobilizing project teams, driving productivity, trouble-shooting, and building consensus across technical and functional teams.

- Established in 1994
- Headquartered in Atlanta, GA, with offices nationally
- 100+ full-time staff recruiters support clients in the U.S. and globally
- 1100+ IT professionals support our client's projects
- Proprietary Applicant Tracking System (ATS) and rigorous candidate qualification process
- Specialize in DevOps, Open Source, mobility, ecommerce, Big Data, and custom application development
- IT certifications and partners: CMMI Level 3, PCI, MS Certified Partner, IBM partner, Oracle Gold Partner, and SAP partner
- Awarded Top 150 workplaces by AJC for three consecutive years
- Recognized in Inc. 5000 top fastest growing companies list
- Extensive experience in multiple sectors – healthcare, telecom, finance, insurance, energy, media/entertainment, airlines, retail, and hospitality
- Member of the National Minority Supplier Development Council and Affiliates.

## Charter Global Competitors

With an established customer base of mid-size and Fortune 1000 companies, Charter Global has proven delivery capabilities. Our team has bid and won engagements in competition with some of the largest recruiting firms in the country and has consistently been selected among their top four recruiting sources.

## Charter Global Differentiators

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Charter Global is committed to providing every partnership the care and attention it deserves. This applies to partners, recruiters, clients, and talent. Honesty, transparency, and integrity form the core of our company. We have a humble and compassionate approach toward all stakeholders. Our mission is to provide the talent you need so you can focus on delivering healthcare services and succeed in your vision.

- Successful partnerships with some of the largest Managed Service Provider (MSP) programs and Fortune 1000 clients in the U.S. including: American Cancer Society, Novant Health, Sanofi, Pfizer, Boehringer Ingelheim, AbbVie, Ogilvy Pharmaceuticals, National Institute of Health, Nurtur Health Discover Financials, Capital One, SunTrust Bank, NCR, Macy's, LexisNexis, AT&T, and more
- Dedicated employee relationship team engages and motivates employees and consultants
- Proven ability to build and mobilize teams, drive productivity, trouble-shoot and manage crisis, and build consensus across global teams.
- Clients receive the highest quality service with our Perfect Match Method
- Proprietary Applicant Tracking System (ATS) and extensive pipeline of candidates with an active database of nearly 2 million professionals
- Dedicated account managers ensure each job requisition receives priority attention
- Account managers qualify and provide shortlist of the highest caliber applicants
- They manage submissions, interview requests, and approvals through the hiring platform or your VMS
- Facilitate interview scheduling, offers, onboarding, and background screenings
- Provide dedicated, ongoing program support including billing, performance monitoring, assignment tracking, and more

## Pharma & Professional Roles

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Charter Global hires industry experts with business acumen in addition to technology skills. Experienced resources have the ability to translate business objectives into success. Following is a sample of healthcare, pharma, and IT skill sets Charter Global recruits for its clients:

- Laboratory Associate
- Research Analyst
- Lab Technician
- Laboratory Supervisor Core Lab
- Clinical Documentation Specialist
- Data Analysts
- Epic Analyst
- Epic Ambulatory Analyst
- Medical Assistants
- Compliance Analyst
- Information Security Analyst II
- Quality Assurance Coordinator
- Surgery Scheduler
- Surgical Reporting Analyst
- Call Center Executives/Managers
- ERP Implementation & Support
- Infrastructure Support & Management
- Mainframe Legacy Systems
- Maintenance
- Mobile Applications
- Network Architecture, Planning, Development, Implementation
- Object Oriented Design & Development
- Project Coordinators
- Technical Support Executives
- Analytic Roles
- CPA's and Accountants
- Finance Managers
- Billing Professionals
- Admin/Clerical/Receptionists
- Support Technicians
- System Engineers

## Charter Global Solutions & Services

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- IT strategy & assessment
- Staff augmentation
- Application development
- Open Source Center of Excellence
- CI/CD, DevOps & Microservices
- Big Data & IoT
- Mobility solutions
- Microsoft solutions
- Cloud solutions & AWS
- CRM & Salesforce
- Ecommerce
- ERP / SAP / JD Edwards
- BI & DW
- QA, testing & automation