HCP Credit Hold Notifications App

Enhance your operational efficiency with the ability to view Credit Hold Notifications on mobile devices.

Sales orders are often processed on credit agreements with strategic customer and trade partners. These orders are automatically placed and fulfilled at regular intervals to ensure business operations are carried out seamlessly. However, in some instances, orders are placed on hold due to exceeded credit limits, past payments not fulfilled, or accounting errors. These holds create a ripple effect throughout the supply chain process resulting in reduced profitability, business credibility, and reputation.

Charter Global's SAP Hana Cloud Platform based App for Credit Hold Notifications provides an efficient, real-time, and productive method of automatically informing key decision makers on the status of Credit Hold Sales Orders on mobile devices. By leveraging the SAP Hana Cloud platform and SAPUI5 (SAP user interface for HTML 5), the app enables users to review critical order information such as credit limit, payment terms and receivables for the credit hold orders, and rapidly respond with direction to process owners by email. The resulting benefits include a reduction in lost sales, greater operational efficiency, and increased customer satisfaction.

Charter Global combines significant expertise in SAP HCP and SAPUI5 with a multidisciplinary global team to provide end-to-end solution implementation and support for digital transformation projects. Our team of industry experts, subject matter specialists, and skilled implementation professionals deliver on the Charter Global promise of transforming your business.
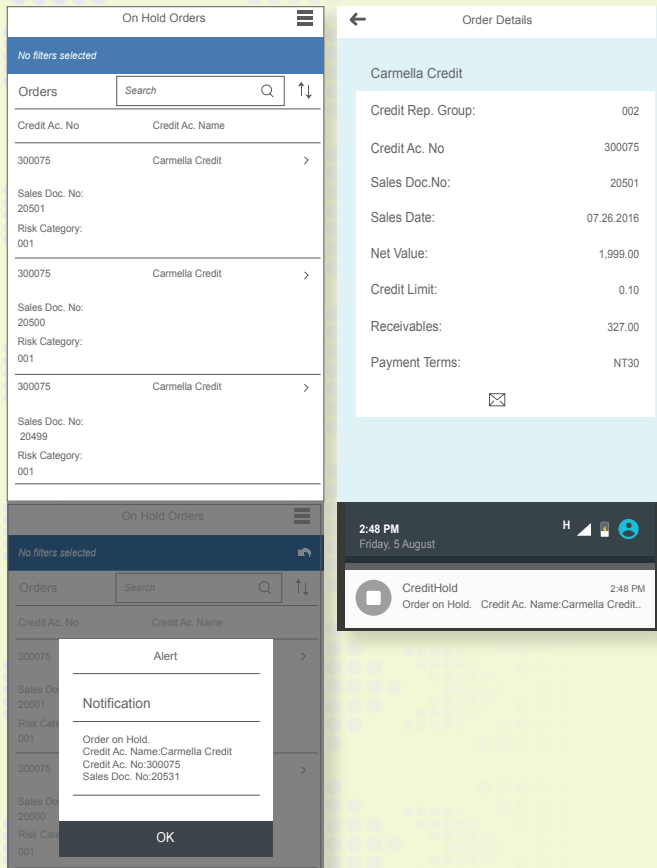
Solution Features and Enhancements

- Real-time mobile notifications for credit hold orders
- Ability to sort data by customer name/number
- App is not limited to industry/line of business
- Available for iOS and Android platforms

* Can be customized on request

Contact us at erpsolutions@charterglobal.com to schedule a demo of our solution and learn about how we can extend your on premise SAP environment to your mobile device using SAP HCP.

Charter Global's SAP Hana Cloud Platform SAPUI5 powered App for Credit Hold Notifications provides an efficient method of staying informed on the status of Credit Hold Sales Orders on mobile devices.

About Charter Global

Charter Global drives innovation in IT projects and business operations by defining strategy and providing consulting services, digital solutions, custom development, and skilled resources. With an established customer base of Fortune 1000 industry leaders and over 100 successful project implementations, our experience and proven methodologies enable our professionals to deliver industry leading solutions in cloud technologies, open source, DevOps, mobility, CRM, ecommerce, SAP, and Oracle JD Edwards platforms.

- Founded in 1994
- Headquarters in Atlanta, GA, and 3 development centers in India
- IT certifications: CMMI Level 3, PCI, MS Certified Partner, Oracle Gold Partner, and SAP Edge Partner
- A team of over 850 professionals
- Specialize in cloud technologies, open source, DevOps, mobility, ecommerce, and custom application development
- Expertise in SAP Hana Cloud Platform, SAP Hybris, Oracle Mobile Cloud Service, and Oracle JD Edwards

- Established customer base of Fortune1000 industry leaders
- Vertical experience in telecom, healthcare, media /entertainment, airlines, finance, energy, retail, and hospitality
- Active database of nearly 2M consultants with 30,000 on demand
- 100+ full-time staff recruiters support clients in the U.S. and globally
- 500+ full-time IT professionals support client projects