



Charter Global **CASE STUDY** -SharePoint Office 365 Migration High Tech Tracking Solutions Company

Rapid SharePoint Office 365 migration improves productivity and reduces labor hours for global technology company.

About the Client

The client is a leader in tracking technology and solutions that give companies unprecedented visibility into their business operations. Its extensive portfolio of marking, tracking, and computer printing technologies, including RFID and real-time location solutions, generate actionable information and insight into an organization's products, physical assets, people and transactions.

Its solutions, including hardware, software and services, give physical things a digital voice, providing precise operational data into not only where things are, but also what condition they are in, enabling customers to respond to critical data in real-time to make more informed decisions.

The Challenge

This global high tech company employs more than 7,000 people in 26 countries, and it has channel partners in more than 100 countries. Such a geographically dispersed workforce provides access to the best functional expertise from around the world, but it can also present huge challenges, especially in the area of productivity.

The client had implemented SharePoint On-Premises 2013, but found that the platform created a significant dependency on internal resources, including hardware, software, and staff. The client wanted to migrate to SharePoint Office 365, but lacked the necessary skilled resources to complete the job.



Solution

Charter Global assembled a team of specialized consultants and developers skilled in SharePoint Office 365 to augment the client's team. With the additional IT staffing resources and technology expertise provided by Charter Global, the team was able to address the client's productivity issues. Their collaboration on the project ensured that the migration from On-Premises to the cloud-based platform was completed smoothly.

Charter Global consultants also converted the client's vendor management system from a manual process to an automated system in Office 365, using Azure Virtual Machine for custom development.

Results

Using Charter Global's skilled resources, the client successfully migrated 50 SharePoint sites from On-Premises to the cloud platform in less than one month with no downtime. The newly automated vendor management system, custom developed using Azure Virtual Machines (VM), greatly improved efficiency and reduced labor hours, rework and cost. In addition, by using the Azure VM pay-per-use pricing model, the client was able to increase revenue on development machines. With the technology improvements, the client realized cost savings, increased productivity, improved business process efficiency, and experienced greater collaboration among its team members.

About Charter Global

Charter Global has been providing IT services, skilled technology resources, consulting, and business solutions to mid-size and Fortune 1000 clients since 1994. From strategy to delivery, we offer expertise in a variety of leading technology platforms to ensure our clients' success.

- Established in 1994 with headquarters in Atlanta, GA, and development centers in India
- 1100+ IT professionals engaged in projects across the US
- Nearly 2 million IT consultant in our database
- Specialize in cloud technologies, open source, DevOps, mobility, ecommerce, and custom application development
- Expertise in Microsoft, IBM, AWS, SAP Hana Cloud Platform, SAP Hybris, Oracle Mobile Cloud Service, and JD Edwards
- Certifications: PCI, MS Certified Partner, Oracle Gold Partner, and SAP Edge Partner
- Established customer base of mid-size and Fortune1000 industry leaders in telecom, healthcare, media /entertainment, transportation, finance, energy, retail, and hospitality
- Some of the major clients we serve include AT&T, NCR, Cox, Verizon, and Macy's
- Awarded Top 150 workplaces by AJC for three consecutive years
- Member of the National Minority Supplier Development Council
- Recognized as a Proven Performer by ZeroChaos